

Thuraya Test Call Service

Dial 11 11 2 to test your Thuraya phone

Your satellite phone needs to be in optimal working condition when you need it. To ensure your phone is prepared, a regular Thuraya phone test provides you with peace of mind that ensures your satellite phone is working when it is needed. To facilitate satellite phone testing, Thuraya provides the free service number **11 11 2** that can be dialed from any Thuraya handset. Upon dialing this number, a short confirmation message will be played and if you can hear the message it means your phone is in working condition and your subscription is valid.

General tips to prepare and maintain your Thuraya phone:

- Test your Thuraya phone regularly, especially if you have not used it for some time (Dial 11 11 2 from your Thuraya phone to test it)
- Charge the phone battery once a month
- Check your subscription or credit balance

Advice for optimal satellite phone usage:

- Use your satellite phone outdoors with direct line of sight to the satellite
- Always fully extend the satellite antenna
- Wait for the network and for the GPS indicator to stop flashing to connect